

AUTOMATED SHIFT CALLOUT (ASC)

How ASC Works

- A scheduler uses ASC to broadcast a shift offer to all eligible employees through voice calls, text-messages, emails and the online employee portal.
- Employees bid on shift offers by pressing the appropriate numbers on their phone, text message, email, or web.
- Once the shift offer window closes (15 minutes for shifts that start in less than 48 hours), the shift is awarded to the eligible employee who bid on the shift as per the relevant collective agreement. Notification of the award will be sent out to the successful bidder.

Learn more at asc.providencehealthcare.org

