

# AUTOMATED SHIFT CALLOUT (ASC)

**DID  
YOU  
KNOW**

## Q#9

**Can I cancel my bid on a shift offer?**

**A: Yes, but only if the shift is still open and not yet awarded.**

To cancel your shift offer bid while the shift is still open, reply by text or email using N + reference number (example: N87724). You may also cancel your bid by visiting the employee portal at [phcshifts.vocantasonline.com](http://phcshifts.vocantasonline.com).

If you receive an award notification, this means that the shift/block is already in your schedule and you are expected to work it. To cancel, you must call EARL.

Learn more at [asc.providencehealthcare.org](http://asc.providencehealthcare.org)

