

AUTOMATED SHIFT CALLOUT (ASC)

Q#8

What is a priority window?

A “priority window” is a period of time when applicable collective agreement scheduling rules (e.g. seniority) are in effect.

- If the shift is imminent (begins less than 48 hours from the time of offer) the priority window is 15 minutes.
- If the shift begins in 48 hours or more from the time of offer, the priority window is 120 minutes.
- If there are no bids after the priority window has closed, employees can still bid. At this time, bids are awarded on a first come, first serve basis and not by seniority.

**DID
YOU
KNOW**

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