

AUTOMATED SHIFT CALLOUT (ASC)

Q#6

Why am I suddenly not receiving ASC SMS text messages?

A: ASC may be blocked!

If you have not made any changes to your contact preferences, your cellphone provider may have blocked ASC messages. This can happen if you previously replied NO, STOP or CANCEL to an ASC message.

To reactivate ASC text message offers, reply START to the last shift offer you received from ASC.

You should start receiving shift offers again within an hour or two.

If you have already deleted the last shift offer you received from ASC, email: ASC@providencehealth.bc.ca for an ASC number.

**DID
YOU
KNOW**

Learn more at asc.providencehealthcare.org

