

AUTOMATED SHIFT CALLOUT (ASC)

**DID
YOU
KNOW**

Q #2

I received a voice call from ASC, but it did not give me the option to bid through the phone. Why?

A: Make sure you answer ASC voice calls with a clear “Hello!”

ASC is voice activated, which means that it must recognize a person’s voice on the other line.

When you pick up a call from ASC, please say “hello”.

If ASC does not recognize a voice on the other line, it will leave a message.

Learn more at asc.providencehealthcare.org

